

## Abstract


**Title** : An Access to Health Service Management Model of Transnational Myanmar  
Labours in Thailand

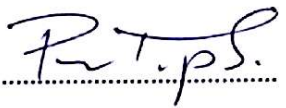
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**Degree** : Doctor of Philosophy

**Major** : Management

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The objective of this research were 1) to study circumstances of health service and access to health services of transnational Myanmar labours in Thailand, 2) to study factors of public health management affecting access to health services of transnational Myanmar labours in Thailand and 3) to develop policy and administration suggestions to support access to health services of transnational Myanmar labours in Thailand. This research employed quantitative methodology. The sample size of this survey were 412 transnational Myanmar labours in seafood processing industry in Samutsakhon Province who bought health insurance cards from Ministry of Public Health Data collection was compiled through questionnaires. The descriptive statistics for data analysis included mean and standard deviation, whereas the inferential statistics used to test hypothesis of this research was structural equation model analysis. The study also employed qualitative data collected from in-depth interview key informants such as public health officials, academician, entrepreneurs and transnational Myanmar labours.

The research result showed that independent factors of public health management, composed of health service management, geographical, cultural, readiness in service providing, information perception and Thai for communication competent, statistically affected an access to

health services of transnational Myanmar labours in Thailand at statistical significance level of 0.05.

The research suggestion were as followed: The government should promote and provide sufficient funding and worth budget utilization, establish well structured networks between public sectors, private sectors, enterprises and healthcare service agencies, provide a wide Geographical healthcare service agencies and necessary scope of healthcare service for transnational Myanmar labours in Thailand, be aware of cultural and language differences in healthcare service providing, as well as provide a better understanding of basic healthcare self treatment and healthcare rights and benefits in order to improve good attitude of transnational Myanmar labours toward healthcare service.